

Society for Workforce Planning Professionals (SWPP) Announces First Board Members

NASHVILLE, TENNESSEE – May 27, 2002 – The Society for Workforce Planning Professionals (SWPP) announces its first Board of Advisors members. The Board of Advisors, composed of recognized call center industry leaders and workforce planning experts, provides leadership for SWPP and directs many of its activities.

The initial members of the SWPP Board of Advisors include:

| Name | Title | Company |
|--------------------------|---|---------------------------|
| Aaron Johnson | Staffing Supervisor | American Electric Power |
| Todd Gladden | Performance Improvement Manager, Force and Performance Support | BellSouth |
| Rick Seeley | Workforce Manager | Brinks Home Security |
| W. Richard Spearrin, Jr. | Vice President, Call Center Planning and Evaluation | Travelers Insurance |
| Terence Tully | Operations Scheduler | Universal Studios Florida |
| John Schaefer | Associate Director, South Area, Resource Management | Verizon Wireless |
| Sue McCloud-Caruthers | Global Inbound/GOCC Manager | WorldCom |

“We are so pleased with the commitment of these leaders to the mission of SWPP,” said Vicki Herrell, SWPP Executive Director. “This group of individuals brings a breadth and depth of knowledge that is invaluable to our association. We are certain that their leadership will ensure that SWPP will continue to provide quality education and programs for its membership.”

The Society of Workforce Planning Professionals (SWPP) is an organization devoted to facilitating education and networking opportunities among workforce planners across all industries. Membership in the SWPP is available to all workforce planning professionals and other interested parties from consulting and vendor organizations. Both individual memberships and corporate membership options are available, with full benefits and costs outlined on the organization’s website at www.swpp.org.

For more information, visit the SWPP website at www.swpp.org or call 877-289-0004.